

RECENT TREMENDOUS MAID & BOSTON'S BEST COMMERCIAL CLEANING SURVEY RESULTS INDICATE A 98% CUSTOMER SATISFACTION

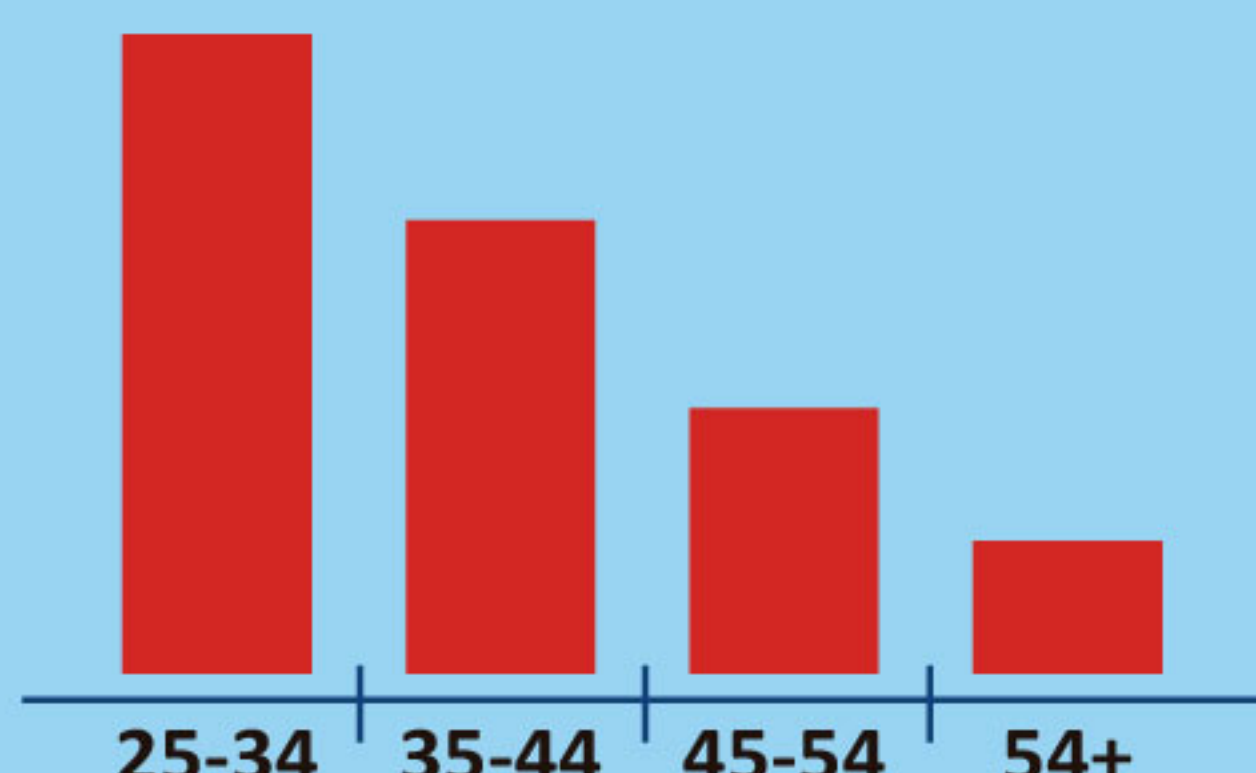


HERE ARE THE RESULTS BASED ON THE QUESTIONS WE ASKED



Between \$ 100K to \$ 150K per year

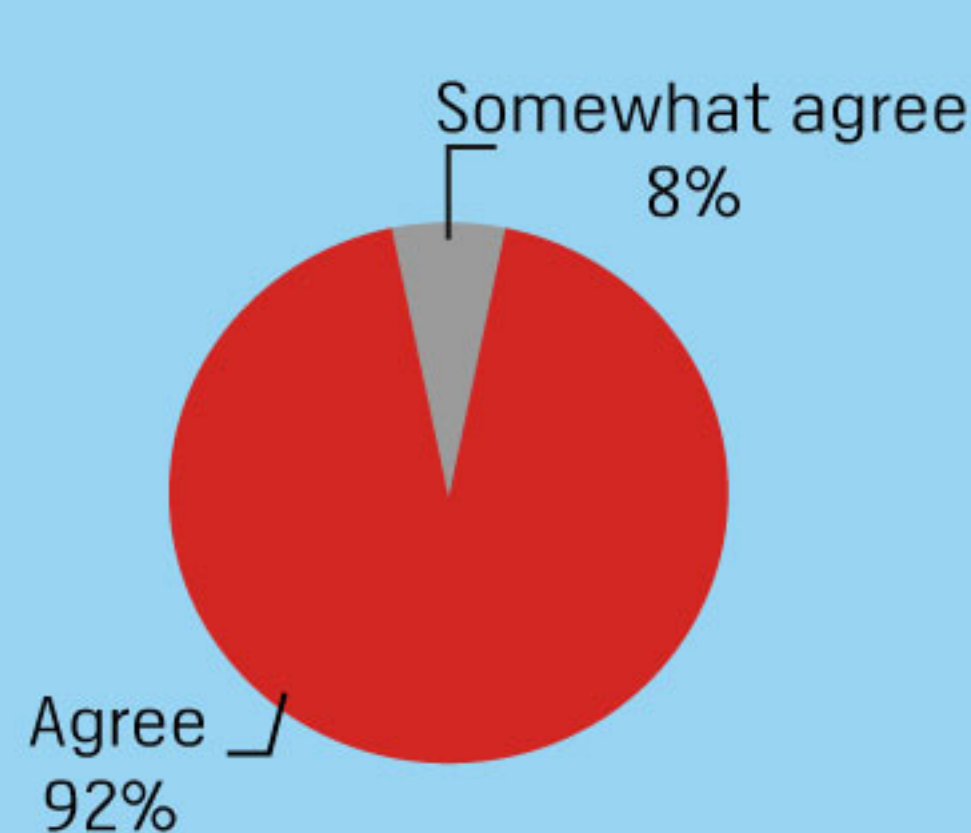
Clients' Average Income



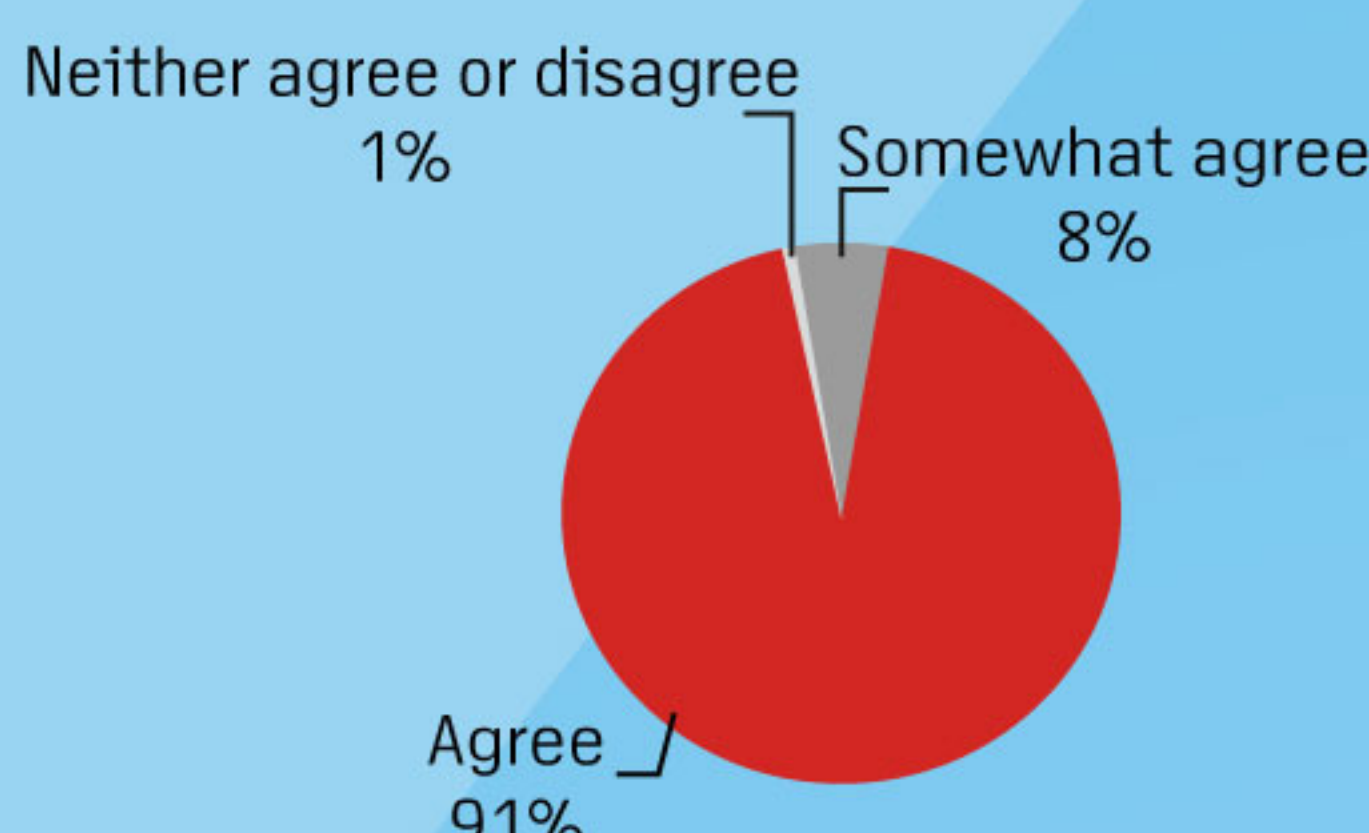
Clients' Average Age

OUR CLIENTS BELIEVE THAT

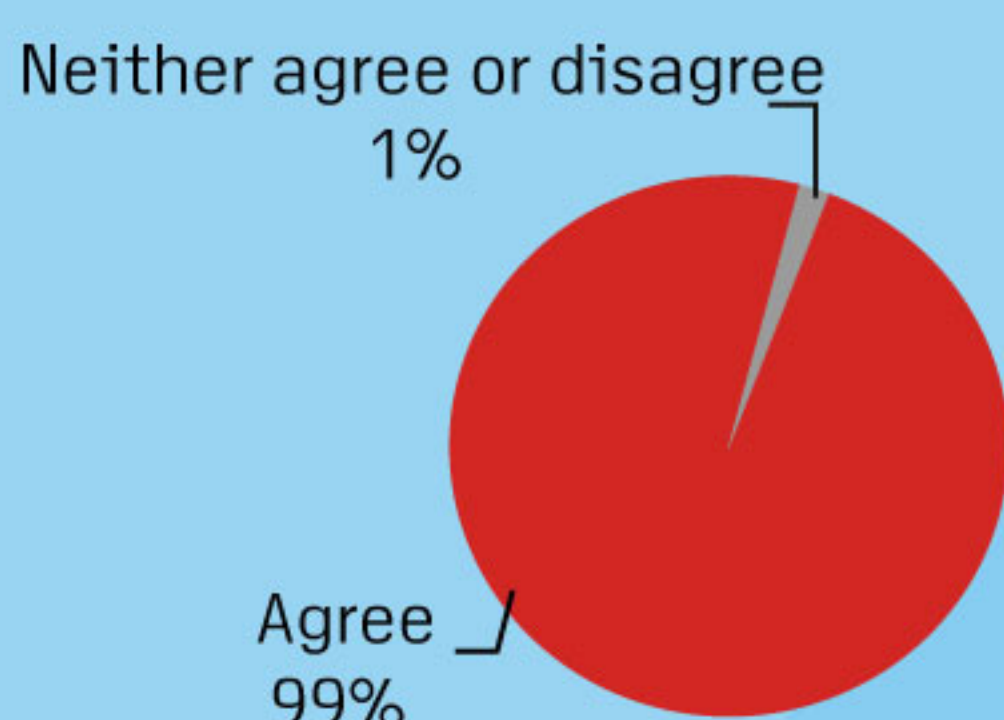
*Supervisors and office
staff are well trained
and courteous.*



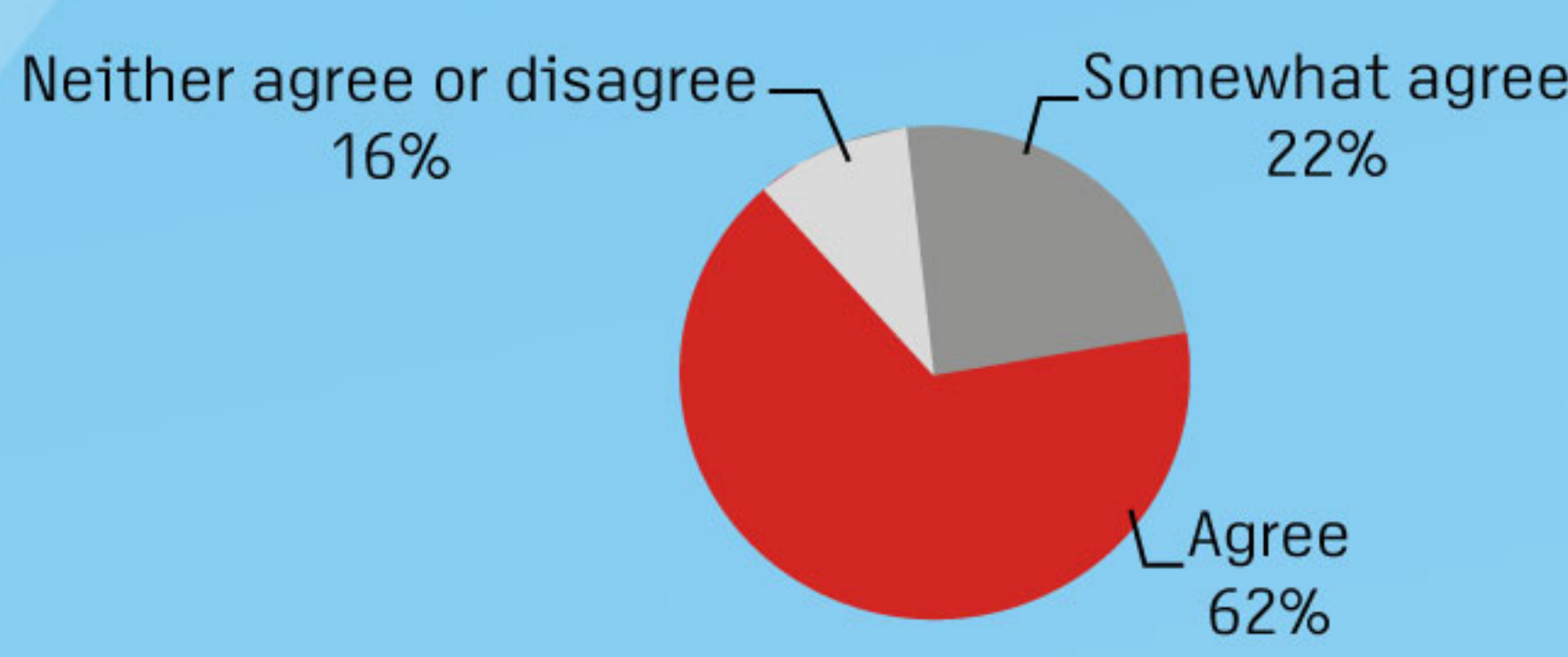
*Our entire staff adheres
to a professional
standard of conduct.*



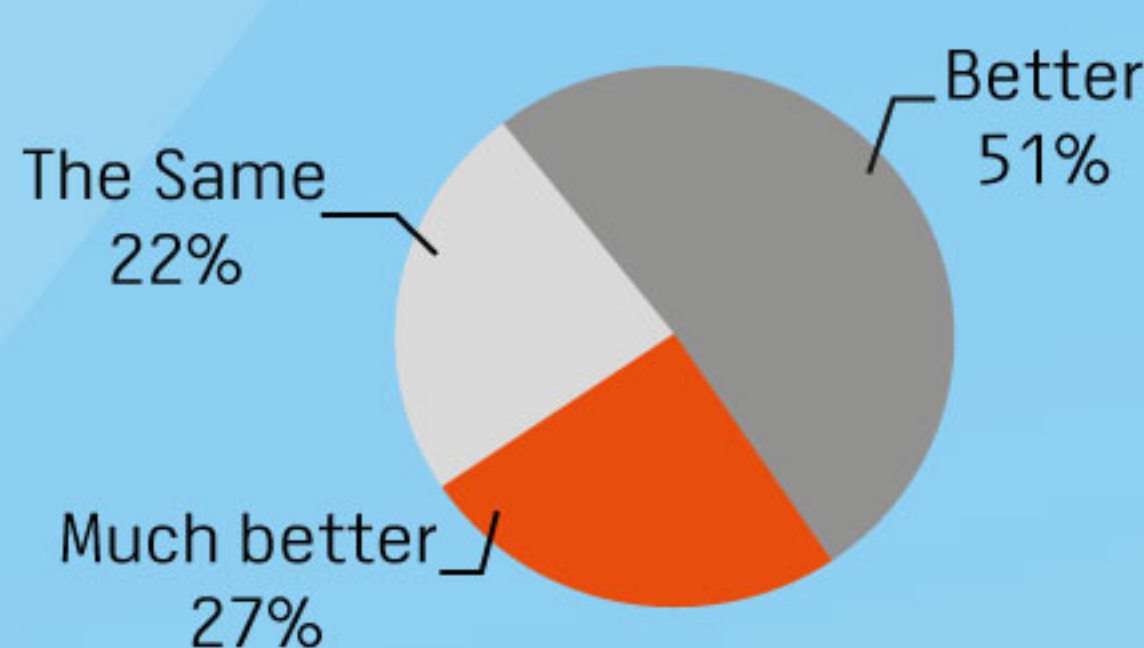
*Clients report a positive
outcome in that their specific
problem was resolved to their
complete satisfaction.*



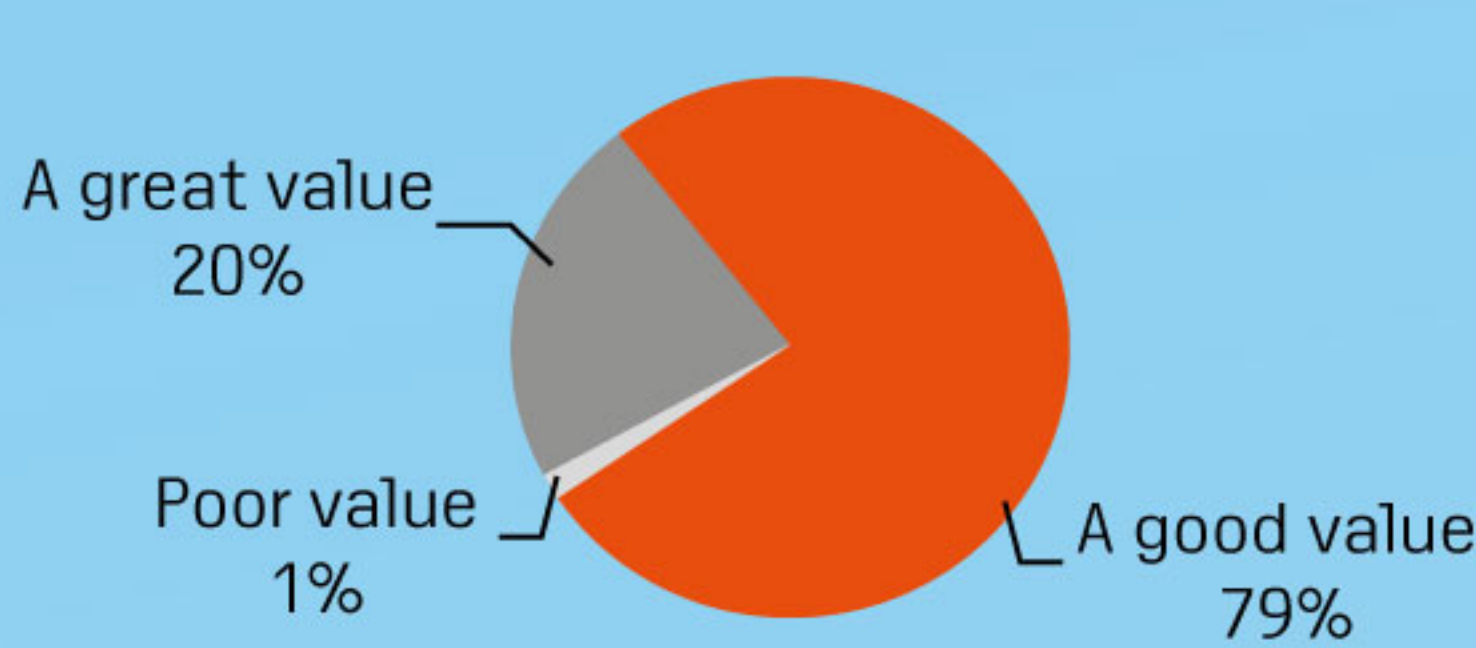
*Clients believe that
Tremendous Maid's staff
acts in their best interest.*



*Better than our
competition.*







*Clients consider Tremendous
Maid's service to be a good
value, worth more or less
what it costs.*



Most of our clients are:

- Sr. Financial Analysts
- Physicians / Nurses
- CEOs
- Consultants
- Scientists
- Attorneys
- CPAs
- Software Developers
- Sales Executives
- Entrepreneurs / Business

We're working harder to serve you better:

-  We have added notes to our clients' files and have discussed the findings with the team members. For instance, this might encompass maids failing to put things back where they were found, or turning switches off, especially in homes where different types of switches are used.
-  We are working hard to increase our operations effectiveness / productivity with an ultimate goal of improving our service to you.
-  You may not see huge changes on your end since everything happens behind the scenes, but rest assured that we are passionate about what we do and how we do it.
-  The survey data was compiled in a way for us not to know a particular client's income so all the data was pulled out in a way that makes it difficult for us to know which answers belong to a particular client. We would love the opportunity to meet you in person. Please email or call us to schedule a time to do so if you were one of the many who showed interested in doing so.

Our #1 priority is to ensure that we take great care of you!
Our training manager is working in specialized training to improve the challenges you might be experiencing with the service.